



## ORDERING POLICY

### CREDIT CARDS

You may place your order using Visa, Mastercard, Discover, or Amex. When placing your credit card order, be sure to state your name as it appears on the card, the card number and the expiration date of your card.

### PREPAYMENT

When purchasing your parts by mail, Certified Checks and Money Orders are accepted. Personal Checks are accepted w/1 week delay on new accounts. COD orders are accepted on normal UPS shipment. UPS now does NOT accept cash. Please be prepared to pay certified funds (money order or cashiers check). A collection charge of \$8.00 should be added to all UPS COD shipments. Please contact us for info on CODs if you would like to pay by personal check or company check.

### REFUSED COD ORDERS

It is extremely important that your COD order be sent to an address where someone will be there to accept it and pay with a money order. When an order gets refused, we pay freight both ways. These freight charges will be passed to the customer and you will not be allowed to place any more orders until freight bill is cleared up. Also names are forwarded to other Vendors. First time customers are not allowed to COD.

### SHIPPING CHARGE GUIDE

Mississippi River side ->	East	West
\$0-\$200.....	\$10.00	\$15.00
\$201-\$350.....	\$18.00	\$24.00
\$351-\$500.....	\$27.00	\$36.00
\$501-\$750.....	\$36.00	\$48.00
\$751-\$1,000.....	\$45.00	\$60.00
\$1,001 + .....	PLEASE CALL	

Please call for shipping costs of oversized parts noted throughout the catalog. Due to UPS price increases certain locations may require additional shipping charges over and above the chart. COD \$8.00 per package!

### URGENT SHIPMENTS!

#### NEXT DAY AIR UPS - (RED)

Although expensive, you can have your parts the next day! A surcharge of \$5.00 is added in addition to the base Next Day Air charge. Saturday delivery available.

#### 2ND DAY AIR UPS - (BLUE)

Less expensive than Next Day Air. You get your package in 2 working days. A surcharge of \$4.00 is added to the base 2ND Day Air charge

#### 3 DAY UPS -(SELECT)

Less expensive than 2 Day Air. You get your package in 3 working days. A surcharge of \$4.00 is added to the base 3 Day Select charge.



### PRICES

Prices were in effect at the time of printing, and supersede all prices in any previous publication. We reserve the right to change prices without notice. Availability of all items listed in this catalog subject to change without notice. Visit our Web site for current prices. <http://performanceyears.com>

### DAMAGE CLAIMS

It is the responsibility of the carrier to deliver the merchandise in good condition. Please inspect all deliveries in the presence of the carrier. If you receive a package that has been opened or damaged, have the driver note "DAMAGE" on his delivery sheet. Contact UPS or the local truck line that delivered the package so that they can inspect it immediately. The carrier will then contact us and we will take the appropriate steps. Please follow these instructions in the event of a damaged parcel.

### RETURNS

Parts that are returnable must be unused and in the original packaging. All non-defective merchandise returned may receive up to a 15% restocking charge. If it is our error, we will only reimburse for current UPS applicable charges. No Mail Boxes Etc reimbursement costs. Returns will not be accepted without prior authorization. We cannot replace merchandise damaged in transit if a damage claim has not been made. All merchandise must be returned within 30 days of receipt. Please do not send us any packages back COD we can not accept them.

### BACKORDERS

Many items in our inventory move very quickly, and occasionally we are out of stock on some items. All back ordered items will be stored in our computer until we are able to ship the merchandise requested, unless you do not want back ordered items. Please specify this or note this on your order blank. If you have an item on back order, it normally takes approximately 2 weeks to receive the back ordered item(s). If you would like to cancel a back ordered item, please phone our office.

### SHORTAGES

Always check the contents of your shipment immediately. Compare any shortages to the packing slip to verify part has not been backordered. If you feel there is a shortage, you must call within 3 days of receiving the package. Performance Years assumes no responsibility beyond this point.

### ALASKA, CANADA, PUERTO RICO, VIRGIN ISLANDS, HAWAII

Entire orders must be prepaid in US funds. Credit Cards are also accepted. Whenever possible, UPS 2nd Day Air deliveries are used. If not accessible to UPS, parts will be shipped by reliable freight company such as Federal Express. Please call for charges.

### FOREIGN, APO, & FPO ORDERS

All foreign orders (UK, Europe, Australia, Japan, etc.) and FPO, APO, orders must be prepaid with credit card or certified US funds. Wherever possible, UPS deliveries are used. In areas not accessible to UPS, parts will be shipped by reliable freight company, usually Senderex, Federal Express, Emory, etc. Shipping rates vary due to size and weight. Please write or call for shipping estimates.

### MONEY BACK GUARANTEE

Any merchandise can be returned within 20 days of receipt with the exception special order items and items sent by motor freight (hoods, fenders, etc.) You can return items for a refund, credit or exchange by calling first. ALL returns must be accompanied by (1) a copy of the original invoice, (2) a note stating why the items are being returned, and (3) instructions on whether you prefer a credit, refund, or exchange for other parts. All returns must be pre-authorized. It is your responsibility to make sure the return arrives to us in good condition.

### DISCOUNTS

	Order Total (before Shipping)	Am. Express	Visa / MC / Discover	Check / MO
over \$500		3%	3%	5%
over \$1,000		6%	8%	10%
over \$1,500		----- call for quote -----		

Add 2% discount to above on mailed in, faxed or web orders!

\*Specially priced kits may not be eligible for additional discounts and may not count toward \$ volume purchase. (ie. rally wheels, disc brake conversion kits. Bird & stripe decal kits)

### DO YOU HAVE A REAL GTO OR JUDGE?

You can now get a copy of your original Billing History sheet on any year Pontiac back through 1960 and in some cases, even earlier. This service is NOT done by Pontiac. It is an outside company that has access to Pontiacs history files on microfilm. This is a great service. For a few dollars you can verify the options that your car had when it came off the assembly line.

This service is through:

PONTIAC HISTORIC SERVICES  
PO BOX 884  
STERLING HEIGHTS, MI 48311-0884

This is a great way to have confidence when buying a Pontiac. Before you make your purchase, send the VIN number to the address above and you will know within a week or so. No phone number is available, as this would slow the tedious research involved in getting this info. For fast service Fax VIN & Visa/MC to 248-583-0596